# **Feature Name: CreateHousekeepingRequest**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 7.4.06 | | | |
| **Use Case Name:** | CreateHousekeepingRequest | | | |
| **Created By:** | Dalton Cleveland | | **Last Updated By:** | Dalton Cleveland |
| **Date Created:** | 2019-05-02 | | **Last Revision Date:** |  |
| **Actors:** | | Front Desk | | |
| **Description:** | | Creates a new housekeeping request | | |
| **Trigger:** | | User selects the option to create a new housekeeping request | | |
| **Preconditions:** | | 1. The assumptions are true | | |
| **Postconditions:** | | 1. A new request is created | | |
| **Normal Flow:** | | 1. User selects the option to create a new housekeeping request 2. User fills out the form accordingly. 3. User clicks submit 4. System creates a new request 5. System adds new request into list of current requests 6. System brings the user back to the list of current requests | | |
| **Alternative Flows:** | | 3a. User selects the option to cancel.   1. System asks the user if they want to abandon their changes 2. User selects yes 3. System closes the window and returns the user to the list of current requests   3a. User selects the option to cancel.   1. System asks the user if they want to abandon their changes 2. User selects no 3. System returns the user to continue creating the request. | | |
| **Exceptions:** | | 1a. The user doesn't fill out the form correctly and tries to submit   1. The system alerts the user of their errors . 2. Returns user to step 2 of the normal flow. | | |
| **Includes:** | | Retrieve, Update, Deactivate HousekeepingRequest | | |
| **Frequency of Use:** | | As needed. | | |
| **Special Requirements:** | | None at this time. | | |
| **Assumptions:** | | User is logged in  User has access | | |
| **Notes and Issues:** | | None at this time. | | |